

American Society for Quality (ASQ) and the Association for Quality and Participation (AQP).

## Know Your Quality Council Members

Member	Rotation Date	Status	Title	Phone
Margie Shirley Johnson Falls	Sep 1, 2000-2003	SI Team 2 Representative	Fin. aid <del>clerk</del> Placement Coordinator Clerk	
Rick Rogers	No Rotation	Ex Officio Member	President	
Jean Mack	Jan 1, 2002	Fredd Campus Representative	Library Staff	
Kim Inman-Smith	May 1, 2003	QC Team Leader & SI Team 1 Representative	Nursing Instructor	
Lucy Kubiszyn	Sep 1, 2003	SI Team 4 Representative	Director of Public Relations	
Janet Hendrix	Sep 1, 2001	SI Team 5 Representative	Secretary - Counseling Center	
Karen Van Luvender	Sep 1, 2003	Member-at-Large	Dean of Business Services	
Pam Strong	May 1, 2001	Member-at-Large	Office Administration Instructor	
John Speights	May 1, 2001	Member-at-Large	Diesel Mechanic Instructor	
Vacant	Sep 1, 2003	Member-at-Large		
Johnny Parker	No Rotation	Facilitator	Director for Process Improvement	

## Team-based Governance

Faculty, staff, and students may voluntarily participate in the governance of the College by serving on cross-functional quality improvement teams. Teams are responsible for the continuous quality improvement of educational and administrative services within a given "quality cluster." A quality cluster is a group of related processes through which services are delivered to our customers, both internal and external. Responsibility for a given quality cluster is assigned to one of five Systems Improvement Teams (SITeams).



# DRAFT

## TEAMSPIRIT SYSTEMS IMPROVEMENT TEAMS (SI TEAMS)

**Team 1:** Educational Programs (instructional evaluation, curriculum development, class scheduling, teaching learning process, library services). Don Bell-Team Leader 391-2245

Members: Lori Cannon, Beth Englebert, Lyda Black, Betty Walker, JoeAnn Cousette, Jean Epps, Rick Saylor, Rex Heacock, Jimmy Osmore, Tony Humphries (student), Bill Stringfellow, Byron Abston, Kim Inman Smith. facilitators: Linda Grote, Holly Sexton

**Team 2:** Student and Customer Services (student services, advising, success center) Betty Brown-Team Leader 391-2407

Members: Margie Falls, Phillip Coleman, Glen Johnson, Wanda Kemp, Bonnie Sabbagh, John Speights, Patrice Thomas, Fran Viscelli, Carolyn Beckman, Darrell Wright.

**Team 3:** inactive

**Team 4:** Administrative Systems and Community Relations (institutional planning and research, organizational communication, employee recognition, accreditation, records management, federal programs) Pam Cole- Team Leader 391-2354

Members: Amy Brown, Pam Davis, Gladys Hill, Ronda Shirley, Evelyn Smith, Dennis Crim, Lucy Kubiszyn, Debbie Hammons.

**Team 5:** Institutional Resources (human, financial and physical assets, food service, transportation, bookstore, grants, fund raisers) Chuck Boening- Team Leader 391-3908

Members: Janet Hendrix, Bill Aldridge, Fannie Bates, Judy Holland, Jackie Simms, Jackie Williams, Jean Mack. facilitator: Sonny Logan

**Quality Council:** Kim Inman Smith-leader

Members: Janet Hendrix, Pam Strong, Karen Van Luvender, John Speights, Lucy Kubiszyn, Jean Mack, Margie Falls, Rick Rogers. facilitator: Johnny Parker